

Where is hospice care covered?

Tennova Healthcare Hospice services are available at home or at our residential facility.

- Home hospice care – We provide service in the patient's residence in the surrounding areas in the following counties: Anderson, Blount, Campbell, Grainger, Jefferson, Knox, Loudon, Hamblen, Sevier and Union. Residences can include a house or apartment, friend's or relative's home, assisted living and at a hospital if medically necessary.
- Residential hospice care – Tennova Residential Hospice is the only facility of its kind in the Knoxville area and is designed to meet the needs of patients who prefer to spend their last months in a home-like environment.

Who pays for hospice care?

The Medicare Hospice Benefit, Medicaid Hospice Benefit and most private insurers pay for costs of hospice care related to the life-limiting illness. The Medicare benefit covers virtually all aspects of hospice care with little out-of-pocket expense to the patient or family. In-patient room and board charges may apply.

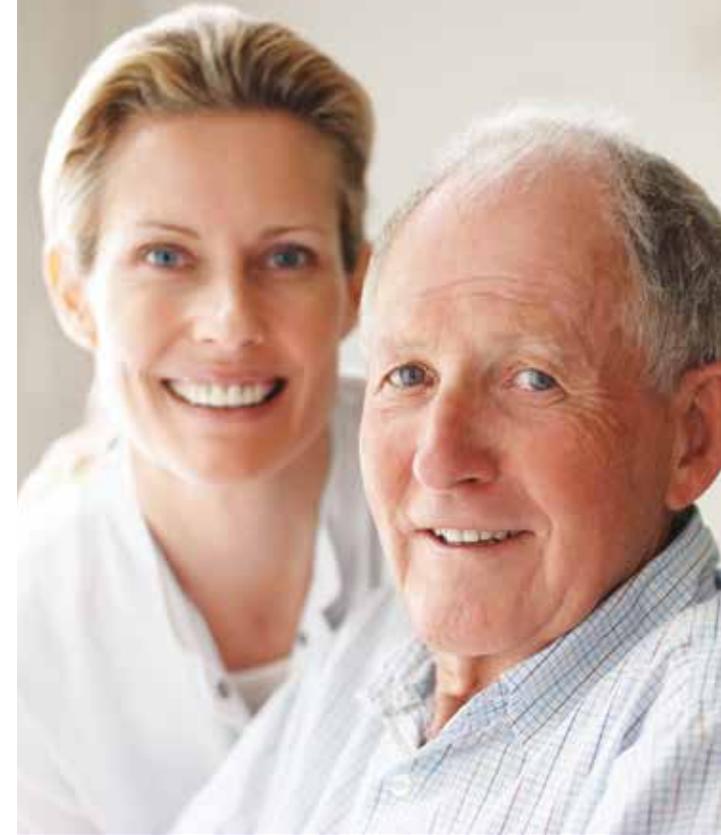
Who is the hospice team of care?

This network of highly trained professionals and volunteers work together to extend the most compassionate care imaginable to patients and their families. Our team evaluates treatment options based on each patient's symptoms while also respecting individual values and wishes.

Team members can include:

- Medical director
- Private physician
- Experienced nurses
- Social workers/therapists
- Aides/nursing assistants
- Chaplains/bereavement counselors
- Experienced volunteers

Tennova Healthcare Hospice



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Make the right call.



Making the most difficult part of life easier.

When treatments designed to cure a disease or condition are no longer options, hospice care can bring clinical expertise, comfort and dignity to a patient's last days. Hospice care provides a support system that helps patients and families through the sadness and stress of this final phase of care.



What is hospice care?

Hospice care provides the necessary services to relieve symptoms, manage pain and give emotional and spiritual support to terminally-ill patients and their families. In addition, hospice care makes it possible for patients and families to:

- Extend quality of life to the end of life
- Experience dignity in their care
- Have their values and wishes honored
- Benefit from truly compassionate care in their chosen setting
- Be prepared/manage expectations
- Receive ongoing support

What does hospice care include?

Medical management

Our experienced hospice team of clinical specialists customizes a plan of care for each patient that includes:

- Physician-directed services
- Advanced nursing care
- Medications
- Medical equipment/supplies
- Short-term inpatient care
- Ongoing support

Personal care assistance

Hospice aides help with the functions of daily living, lessening the burden on family members and increasing the dignity of the patient. These include:

- Personal care management
- Routine breaks for caregivers
- Incontinence supplies

Emotional/spiritual support

It's important for patients and families who are coping with advanced illness to have a multi-faceted support system, including:

- 24-hour on-call availability
- Medical social services
- Respite care
- Crisis counseling
- Spiritual counseling
- Bereavement services
- Trained volunteers

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Who is eligible for hospice care?

Hospice care is for patients with a life expectancy of six months or less, and who choose to concentrate on palliative care – comfort and relief from pain and symptoms. Hospice care is frequently provided for patients in the final stages of:

- Cardiovascular disease
- Alzheimer's disease
- Respiratory disease
- Liver/renal disease
- Cancer
- AIDS/HIV
- Neurological disease
- Stroke or coma

Who should receive hospice care?

Hospice care is a choice, often made by individuals with a terminal illness, by patients and families who choose to focus on symptom management or who have decided on no extreme measures to sustain life. Candidates for hospice care may experience:

- Frequent hospitalizations
- Progressive weight loss
- Deteriorating mental abilities
- Recurrent infections
- Specific decline in condition